

Redhurst B&B Booking Terms & Conditions

1. Accepted payment methods
 - Cash,
 - Debit/Credit Cards - please note that a 2% processing charge will be added to all Credit Card transactions but not on Debit Card transactions.
 - Internet banking – details will be supplied by email on request
 - Cheques, made payable to Mrs V Klockner, when the booking is made 28 days prior to arrival, this is to allow time for bank clearance of cheques.
2. The total cost of the booking is taken for all online bookings.
3. Card details are taken with telephone bookings in case of a late cancellation or failure to cancel.
4. Cancellations must be received before 2pm 48 hours prior to arrival, in the first instance by telephone, and confirmed in writing by email not to incur any charges.
5. Failure to comply may result in a charge being made, of the cost of the first night rate quoted, if the room is not resold.
6. No shows will result in the total amount of the booking being charged.
7. Full payment of the booking will be charged to guests who leave early.
8. Deposits (£20), when requested, are not refundable until after the date of the original booking and then only if the room is resold.
9. Redhurst B&B reserves the right to make a charge for any malicious damage to rooms and/or contents.
10. Check in is from 4.30pm to 9:30pm (unless otherwise arranged).
11. Check out is from 10am (unless otherwise arranged).
12. Breakfast is included in the price.
13. Wi-Fi is available free of charge.
14. The forecourt provides ample parking.
15. A No Smoking policy applies to all the rooms in the house.
16. Smoking is permitted but only in the garden and well away from the house.
17. A No Pets policy applies.
18. Redhurst B&B reserves the right to pre-authorise credit cards prior to arrival.